

# Plan Your Visit: What You Need To Know

## PLEASE REVIEW CAREFULLY

### Before Your Visit

Please review this carefully to ensure that you understand our safety protocols and procedures. The most recent guidelines from the [North Carolina Department of Health and Human Services](#), [University of North Carolina at Chapel Hill](#), and [Centers for Disease Control and Prevention \(CDC\)](#) were used to develop these policies.

### Plan Your Visit

#### TIMED TICKET RESERVATIONS

- + Everyone in your party is required to have a reserved ticket including members. Please be sure to do this online before your visit.
- + Timed ticketing is required. Guests will have two (2) hours to enjoy a planetarium show and explore exhibits. Tickets go on sale two weeks in advance.
- + To adhere to restrictions such as one-way routing, visitors will begin the Morehead experience with a planetarium show in our fulldome theater. If you are not interested in seeing a planetarium show, you will still need to purchase a full-price ticket and arrive 30 minutes after the listed time on your reserved, 2-hour timed ticket.

#### NEW OPERATING HOURS

Visitors can enjoy a visit to Morehead during the following operating hours:

- + Friday | 1:00 p.m. – 7:00 p.m.
- + Saturday | 10:00 a.m. – 6:00 p.m.
- + Sunday | 1:00 p.m. – 5:00 p.m.

Schools and other groups can make reservations for Thursdays only. Please [contact our reservations team](#) if you have questions about a group reservation.

## NEW PRICING

<b>Members</b>	Free (must present valid membership)
<b>Children under age 3</b>	Free with parent
<b>Children (ages 3-12)</b>	\$12.95
<b>Adults</b>	\$14.95
<b>Seniors, Students w/ID</b>	\$13.95

*\*UNC students with a valid ONYEN can now enjoy \$4.00 planetarium shows and free admission to Morehead. To reserve UNC student tickets, please call our box office at 919.962.1236. This discount cannot be redeemed online.*

## MASK POLICY

We know that everyone – [including small children](#) – can transmit COVID-19, and we also know that wearing a mask is one of the most effective strategies in preventing transmission of the virus.

In accordance with CDC recommendations, all guests age 2 and older are required to wear a mask while inside of the building. At this time, we are not accepting gaiters, vented masks, and bandanas. We are asking that you delay your visit if you or anyone in your party cannot wear a mask for any reason. In the meantime, we invite you to explore our virtual program offerings via Morehead At Home.

Morehead team members will always be required to wear a face mask, and in some instances, may wear a face shield for additional protection.

## During Your Visit

- + A proper face mask is required at all times for guests age 2 and older. Gaiters, vented masks, and bandanas are prohibited.
- + Practice physical distancing by maintaining a minimum of six feet between other guests/parties.
- + New sanitization stations are located throughout the building; we encourage you to use them and to wash your hands frequently.
- + Stay home if you or anyone in your party are experiencing [symptoms of COVID-19](#).

- + The building capacity for guests is 40 people maximum. Guests will be split into Group A and Group B onsite for ease of movement in the building and to increase physical distancing. We ask that guests stay in assigned groups as much as possible and adhere to staff guidance.
- + Please review [this CDC quick guide](#) on proper mask wearing procedures.
- + Please arrive on time for the reserved time slot on your ticket(s) that you purchase online.
- + Food and drink are prohibited in the building. We ask that you consume all food and drink before or after your visit to Morehead.
- + These new protocols will help us keep everyone safe. We ask that you are respectful of these protocols and our staff who enforce them as we try to navigate this new experience together. If you cannot adhere to every protocol during your visit, we ask that you postpone your visit until later date.

## WHAT'S AVAILABLE?

We are pleased to share the new Morehead Planetarium and Science Center with you! The reimagination of ourselves over the last decade has culminated in an upgraded building with more interactive exhibits and new experiences for our visitors. Due to the current public health crisis, there are some limitations but here is what you will be able to see during your visit:

- + Fulldome planetarium shows, including two new shows
- + New interactive exhibits featuring research from UNC scientists
- + Science demonstrations

When it is safe, we will open our highly interactive exhibits, the new Launch Lab (STEM maker space), and our full Science Stage.

## HERE'S WHAT ELSE WE'RE DOING

- + **Increasing disinfection and sanitation procedures:** High-touch surfaces are being disinfected and sanitized on a more frequent basis. We have also installed more hand sanitizer stations for use by visitors and staff.
- + **Providing a fun, safe and engaging experience:** Our team has worked hard to create fun, new COVID-safe experiences. For everyone's safety, some exhibitions will be adjusted or temporarily closed. Our planetarium will be open at reduced capacity.
- + **Limiting total capacity in the building:** We are limiting our total capacity to 20% or less for each 2-hour timed entry. This will allow for more physical distancing throughout the building.

- + **We've improved air quality in the building:** We have installed MERV-13 filters throughout the building and will maximize airflow by propping doors and windows open when possible.
- + **Requiring team members to monitor personal health daily,** and to authenticate this by signature at the beginning of each scheduled shift onsite.
- + **Continually assessing protocols:** Our Reopening Task Force will continue to assess risk and develop necessary protocols to keep staff and guests safe. This task force will remain in place indefinitely.
- + **Following the science of University, local, state and federal authorities:** We will continue to operate with precautions in place as recommended by leading public health officials.

## After Your Visit

Please consider completing our satisfaction survey to let us know how we are doing right now. Your feedback is critical to our operations and we want to hear what you have to say!

Guests will receive a link via email to the survey after their visit.

*In response to COVID-19, Morehead Planetarium and Science Center has established certain enhanced health and safety measures like the ones listed here. Compliance with all posted instructions and any directions from Morehead staff is mandatory. Any guest who does not comply may be denied entry or be required to leave. By entering Morehead, guests understand and voluntarily assume all risks related to potential COVID-19 exposure.*